

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Robert M. Batz, et al.
Serial No.: 10/606,438
Filing Date: June 25, 2003
Confirmation No. 6343
Group Art Unit: 2127
Title: *System and Method for Tracking End Users in a
Loadbalancing Environment*

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Information Disclosure Statement

Applicants respectfully request, pursuant to 37 C.F.R. §§1.56, 1.97, and 1.98, that the documents listed on the attached Form PTO-1449 be considered and cited in the examination of the above-identified application.


Pursuant to the changes to 37 C.F.R. §1.98(a)(2), copies of U.S. patents and U.S. patent application publications have not been provided. References other than U.S. patents and U.S. patent application publications are enclosed for the convenience of the Examiner.

The items contained in this Information Disclosure Statement were cited in a communication from a foreign patent office in a counterpart application and this communication was not received by any individual designated in 37 C.F.R. §1.56(c) more than thirty days prior to the filing of this Information Disclosure Statement.

Pursuant to 37 C.F.R. §§1.97(g) and (h), Applicants make no representation that these documents qualify as prior art or that these documents are material to patentability of the present application or that a search has been made.

An Office Action has not been received by Applicants in the above identified patent application. Therefore no fee is believed to be due. However, the Examiner is authorized to charge any fees or credit any overpayment, to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,
BAKER BOTTS L.L.P.
Attorneys for Applicants


Chad C. Walters
Reg. No. 48,022

Date: March 12, 2007

CORRESPONDENCE ADDRESS:

BAKER BOTTS L.L.P.
2001 Ross Avenue, Suite 600
Dallas, Texas 75201-2980
(214) 953-6511

Customer Number: **05073**

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|----------|---------------------------------------|--|------------------------------|
| PTO-1449 | Application No. 10/606,438 | Applicant(s) Robert M. Batz, et al. | |
| | Attorney Docket Number 062891.1125 | Group Art Unit 2127 | Filing Date June 25, 2003 |

**Information Disclosure Citation
In an Application**

U.S. PATENT DOCUMENTS

| | | DOCUMENT NO. | DATE | NAME | CLASS | SUBCLASS | FILING DATE |
|--|---|--------------|------------|-----------------|-------|----------|-------------|
| | A | 5,181,236 | 01/19/1993 | LaVallee et al. | 379 | 67 | 09/25/1990 |
| | B | | | | | | |
| | C | | | | | | |
| | D | | | | | | |
| | E | | | | | | |
| | F | | | | | | |
| | G | | | | | | |
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| | I | | | | | | |
| | J | | | | | | |
| | K | | | | | | |
| | L | | | | | | |

FOREIGN PATENT DOCUMENTS

| | | DOCUMENT NO. | DATE | COUNTRY | CLASS | SUBCLASS | TRANSLATION | |
|--|---|---------------|------------|---------|-------|------------|-------------|----|
| | | | | | | | YES | NO |
| | M | WO 1999/41895 | 08/19/1999 | WIPO | H04M | 3/42, 3/00 | X | |
| | N | | | | | | | |

| | | DOCUMENT (Including Author, Title, Source, and Pertinent Pages) | DATE |
|--|---|--|------------|
| | O | IBM Technical Disclosure Bulletin, "Computerized Call Return Feature"; Vol. 28, No. 11; pages 4897-4901; IBM Corp. (5 pgs) | 04/1986 |
| | P | PCT; International Search Report and Written Opinion; (IS/EPO) for PCT/US2006/033077 (13 pages) | 02/14/2007 |
| | Q | | |
| | R | | |

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|--|-----------------|
| | DATE CONSIDERED |
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EXAMINER

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

U.S. PATENT AND TRADEMARK OFFICE